

# What's new: AppSense Management Center 8.2



What's new

## AppSense continues to deliver significant new features and enhancements



### Release highlights include:

- Client Communication Agent Poll
- Variable Poll Periods
- Configuration installation schedules
- Package naming enhancements
- User interface refresh

### Introduction

Many organizations are using a mixture of server based computing, virtual desktops and local PCs to deliver a desktop to an increasingly diverse workforce. Regardless of the delivery mechanism, it is essential this service can be centrally managed with visibility into user and end point actions available on-demand. Additionally, in enterprise environments with multiple sites, it is important that communication between management tools and end point devices remains available and secure.

The AppSense Management Center is the framework that enables AppSense Management Suite to scale rapidly throughout the enterprise; it provides IT with the ability to control all aspects of the user from a central location, deploying and managing tailored policy and user personalization settings to hundreds of thousands of physical and virtual desktops across many sites.

AppSense Management Center 8.2 brings greater control with enhancements to existing functionality and also through the addition of customer demanded new features and capabilities. All information contained in this document assumes prior knowledge of AppSense Management Center 8.1.

### Overview of Version 8.2

AppSense Management Center is a long-standing, proven and robust infrastructure; version 8.2 brings enhancements to the communication and deployments components within the framework and simplifying ease of use through enhancements to existing features and a new user interface refresh.

### New features

#### Client Communication Agent poll

The Client Communication Agent (CCA) uploads event data from managed desktops to the AppSense Management Server, it also downloads configurations and software updates.

In some customer environments, particularly large enterprise deployments, the CCA polling periods may be configured with an infrequent poll periods to facilitate the shaping of client end point configuration and agent updates. Circumstances may arise however, where there is a need to quickly deploy configurations or agents to end points effectively on demand. The Agent Poll Now feature is invoked by selecting a number of computers in the AppSense Management Center console, this action then immediately triggers CCA polling and any subsequent configuration and agent downloads.

#### Variable Poll Periods

AppSense Management Center allows a polling period to be configured for a given deployment group. Polling periods of individual endpoints in the deployment group are effectively synchronized, which can result in peaks of network traffic with large deployments. To further improve scalability, AppSense Management Center 8.2 introduces the concept of Variable Poll Periods. This feature is enabled for both CCA Client Polling and Event Uploads and allows a variable time window, +/- a configurable percentage, to be established around a selected poll period. Polling will then be randomized for the endpoints by deployment group within the defined limits, helping smooth network traffic due to agent polling and event uploads.

#### Configuration Installation Schedule

In versions of AppSense Management Center prior to 8.2 it has been possible to schedule the installation of end point agents. With AppSense Management Center 8.2 this functionality has been extended to the scheduled deployment of configurations. Deployment of configurations can be scheduled immediately, at startup, synchronized to the agent or according to a schedule.

### About AppSense

We are the leading provider of user virtualization technology to enterprise organizations. User virtualization is a way of managing user-specific information independent of the desktop, and applying this information into any desktop (local install, virtualized, published, streamed etc) on-demand. This enables IT to standardize the desktop build, automate desktop and application delivery, and migrate users to new desktops – all while ensuring the user experience is seamless, personal, predictable and easily manageable.

# What's new: AppSense Management Center 8.2



**AppSense.com**  
**iwanttoknowmore@AppSense.com**

## **New features**

### **Package naming enhancements**

The package management interface within the AppSense Management Center has been improved with support for package renaming and property editing, as well as, visual and usability enhancements.

### **User interface refresh**

Current users of previous versions of AppSense Management Center will also notice that the AppSense Management Center 8.2 user interface has undergone a visual refresh with a focus on ensuring a user friendly and effective experience.

## **Conclusion**

AppSense is recognized as the world leading user virtualization solution provider to enterprise organizations, and AppSense Management Center 8.2 represents another leap forward managing the deployment and communication of the AppSense User Virtualization Platform agents and components.

Visit [www.myAppSense.com](http://www.myAppSense.com) to download AppSense Management Center 8.2.