

OVERVIEW

AppSense Professional Services operate to a defined and repeatable Project Management Methodology based around industry standard methods and best practices.

The Implement phase of our AIM methodology is broken into 4 stages - User Environment Specification Definition, Develop and Test, Pilot, and Live Implementation.

USER ENVIRONMENT SPECIFICATION DEFINITION

In this stage, the AppSense Solutions Architect will analyze the End User infrastructure design and configuration to gather the detail needed to create the User Environment Specification document (UES). The UES contains the low level configuration information for the components of the AppSense implementation and is used to configure the applications in the later stages. This UES is agreed with the customer prior to moving to the next stages.

The UES and the Acceptance Criteria from the design phase are used to input into the customer's test plan ready for the next stage.

The AppSense Solutions Architect will liaise with the author of the Customer Low Level Design document to ensure it is fit for purpose from an AppSense installation perspective, and to contribute any AppSense specific detail needed.

DEVELOP AND TEST

In this stage, the solution is implemented in a development environment and configured in accordance with the User Environment Specification. After development is complete formal testing will take place to demonstrate that the solution meets the Customer requirements as defined in the Test Plan, and the solution is signed off by the customer.

PILOT

This stage includes the implementation of the approved solution into the live environment and a delivery of the functionality to the pilot user base. The pilot will normally be a small subset of the target estate with a small number of key users configured to use the pilot environment. The pilot is run for a short period of time with the customer agreeing acceptance for the environment before progressing to the next stage.

LIVE IMPLEMENTATION

In this stage, a plan for the phased migration of the remaining users is created and agreed with the customer.

Using this plan, the remaining users are then migrated into the live environment. A short period of live running takes place after each phase of the user migration to ensure that the environment is running smoothly.

For more information please contact your account manager.



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