

user environment management with Citrix XenDesktop

take control of the user aspect of the desktop



User environment management complements Citrix XenDesktop by managing all the user-specific elements of the desktop independent of operating system and applications. This enables centralization and standardization of the corporate desktop image and components. When used in conjunction with Citrix XenDesktop this provides fully personalized and configured virtual desktops to all users, ensuring scalable user adoption. This enables IT to implement virtual desktops at a lower TCO than using profile management alone, with no impact to the user experience.

User environment management addresses not just personal settings and profile data, but also the initial configuration of a desktop, including applying user installed applications, providing a 'follow-me' personality with cross operating system platform support, as well as enterprise-scalability and end-to-end visibility. Personalization settings can be managed across multiple operating systems, desktop delivery mechanisms and on virtual and physical devices.

Citrix XenDesktop delivers desktops to users anywhere by centralizing desktop lifecycle management in the datacenter. User environment management is a key component in that desktop lifecycle, ensuring that at each step, from migration to upgrade to ongoing maintenance, the experience of the user is never compromised.

As the world leading user environment management solution provider to the enterprise, AppSense is currently used in thousands of Citrix environments around the world.

Used in combination with your XenDesktop environment, user environment management provides:

- 1. Personalization of complex environments**
with multi-platform support and scalable architecture
- 2. A 'follow-me' personality**
providing the same look and feel regardless of platform and device
- 3. Virtual desktop configuration**
to set-up a virtual desktop based on user and context
- 4. Intelligent self-healing**
increasing desktop robustness and optimizing the user experience
- 5. Visibility and maintenance of the user's environment**
enabling adherence to SLAs and reducing support costs

To find out more, please visit www.appsense.com/xendesktop

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user environment management
with Citrix XenDesktop™

- > Personalizing complex desktop environments
- > Increasing robustness and optimizing user experience
- > Auto-configuring desktops based on user rules
- > Enhancing visibility and maintenance of the user environment



Personalization of complex environments

Enable personalization of multiple platforms and desktop delivery mechanisms such as streamed, virtualized, client-resident and published and across operating system platforms and profile versions.

Client Platform Support

Personalization settings can be shared across operating system boundaries without impacting the look and feel of the applications being used, avoiding the problems of Version1 profiles from XP being loaded into Version2 profile Vista/7 environments.

Cross Delivery Mechanism Support

Personalization settings are synchronized and shared across different delivery mechanisms including Citrix XenDesktop, Citrix XenApp, Citrix Streamed Applications, Microsoft App-V, VMware ThinApp or Symantec Altiris Software Virtualization Solution.

“Follow-Me” User Personality

A consistent user experience and relevant desktop configuration in all user environments, delivery mechanisms and OS platforms.

Automated Personalization

Intelligently identifies and virtualizes all user personalization settings in real-time.

Application-Level Personalization

Personalization settings streamed on application access.

Offline Mode

Ensures mobile users have access to the latest version of their personality.

Virtual Desktop Configuration

Dynamically pre-configure assembled desktops according to user, role, device and location without scripting, e.g. proximity printing, file access...

Comprehensive Rule Conditions

Desktops configured on-access by user, group, client, computer or server, can be dependent on where and how the user connection to the Citrix XenDesktop session is established.

Folder Redirection

By redirecting user folders such as ‘My Documents’ to a low cost storage location, files and folders need not be loaded into the virtual desktop and instead are mapped to the actual file location.

Intelligent Self-Healing

Ensures desktops and settings remain in ‘gold-build’ condition while providing a fully personalized environment.

Detection and remediation of unauthorized actions

Computer and user settings are automatically restored to their original state in the event of unauthorized changes. Protect a wide range of desktop items.

Lockdown

Quickly ‘strip out’ or disable application and operating system functionality and link this to the user’s context (e.g. physical location or accessing device).

Visibility and maintenance of the user environment

Provide complete visibility on personalization activity and reduce support costs, with remediation and management tools.

Personalization Roll-Back

Profile settings can be rolled back to any previous snapshot and per-application with just a couple of clicks.

Application Discovery

Details of personalization activity are automatically captured, to be used to create a complete user personality.

Personalization Analysis

Reports based on personalization settings across groups, individual users or applications.

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